

Grievance Committee

Step Up School have their own Grievance Redressal System through Grievance Cell under direct supervision of the Principal of the school. The function of the cell is to look into the complaints lodged by any student, and judge its merit. The Grievance Cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the School Principal or any member of the Grievance Cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox / suggestion box of the Grievance Cell placed near the stairs on the Ground Floor of school.

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the school.

It is good to air a grievance rather than to keep it bottled up. Protection of human rights is essential for all round development of an individual's personality to realize the primary needs of the students and staff and secure civil liberties for everybody.

The grievance Redressal cell of the school shall monitor status and progress of grievance Redressal and shall furnish report on grievance Redressal position to the Chairman of the school.

S. No.	Name of the Member	Designation
1.	Mrs. Gunjita Kumar	Principal
2.	Mr. Praveen Yadav	Academic Advisor
3.	Mrs. Shraddha Sharma	School Coordinator
4.	Ms. Amit Kumar	Teacher